# Proctoring Contracts Update

The list of possible proctoring solutions is expanding, we have added ProctorU and Exam Soft to the **current review** list. The following tables identify the full list of solutions that system office has approved and is assessing for system-wide agreements.

We are updating the Proctoring Product Information page with this information. ==Please check out the info page== and select the FAQ accordion.

## Approved for system-wide use:

Disclaimer: The following proctoring agreements that are approved by the system office indicate compliance with FERPA, Integration, Security, and other legal requirements. Institutions choosing to use any of the following services should assess the practices of the service provider to ensure proper fit with institution needs.

| Solution | Website | Contract | Status | Notes / Cost |
|---|---|---|---|---|
| MonitorEDU | MonitorEDU | Privacy Addendum<br><br>Agreement | Approved by AGO | Cost:<br>Exams up to 1-hour: $10 and exams up to 2-hours: $15; each additional hour: $5 |
| Remote Proctor Now (RPN) | RPN | Coming soon | Available through D2L | More information |
| Respondus Lockdown | Respondus Lockdown | Respondus Contract | Approved by OGC | Page 10 contains the Ordering and Contact; Information Contract is based on academic years (Aug 1 - Jul 31)<br>Lockdown - Annual Fee based on FTE<br>1 - 2,000 - $2795<br>2,001 - 2,500 - $3195<br>2501 - 5000 - $3745<br>5001 - 10,000 - $4595<br>10,001 - 15,000 - $5345<br>15,001 - 20,000 - $5695<br>Monitor<br>Pricing info – Year 1<br>Pricing info – Year 2 |
| Respondus Monitor | Respondus Monitor | | | |
| Zoom | | | No Action Needed | |

# Reviewing for system-wide use

| Solution | Website | Contract | Status | Notes / Cost |
|---|---|---|---|---|
| Examity | [Examity](#) | | ITS Security Approved<br><br>OGC Reviewing | OGC assessing security concerns. [More information](#)<br><br>**2020-07-27:** Red-lined version of the agreement sent from General Counsel to Examity.<br><br>**2020-07-17**: making progress on security issues. ITS has approved the security concerns; General Counsel is now reviewing agreement language |
| Honor Lock | [Honorlock](#) | | Project Team Reviewing | [More information](#)<br><br>**2020-07-27**: ITS reviewing security; The agreement was sent, and General Counsel is now reviewing legal elements.<br><br>**2020-07-17**: received documentation on security practices and service agreements; currently reviewing for system-wide use |
| Proctorio | [Proctorio](#) | | Reviewing and negotiating | Assessing UofM agreement to determine alignment with Minnesota State required language.<br><br>[More Information](#)<br><br>Cost<br>- Per Test: $5 - discounted from $10<br>- Per User: $15 - Discounted from $30-$50 - (Unlimited Use Per User. This User is a student and can be enrolled in as many courses as necessary and take an unlimited number of exams within a 12-month period.)<br><br>**2020-07-27**: Concern about the language related to minors. General Counsel working with Proctorio to address concerns. |

| Solution | Website | Contract | Status | Notes / Cost |
|---|---|---|---|---|
| | | | | **2020-07-17**: Agreement red-lined by OGC; will send change recommendations back to Proctorio |
| Exam Soft | [ExamSoft](#) | | Pending Assessment | Not currently approved for use; assessing security issues. [More information](#) <br><br>**2020-07-27**: Exam Soft allows a stand-alone and a D2L integrated version of the solution. The current concern is with the D2L integration, which allows Exam Soft to have full access to all student data associated with the proctoring service. Addressing with Exam Soft. Meeting with Exam Soft 2020-07-27. |
| ProctorU | [ProctorU](#) | | | **2020-07-27**: ProctorU collecting documentation and pricing for the system office to assess. |

## Pending Review

| Solution | Website | Contract | Status | Notes / Cost |
|---|---|---|---|---|
| RegisterBlast | [RegisterBlast](#) | Coming soon | Available through D2L | [More Information](#) |

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# What's Next

1. As we finalize the review of services agreements, we will notify this group
2. The Student Success Technologies [Proctoring Solutions product page](#) is being updated with contract, implementation, and contract information for approved products.
3. A PROCTORING services RFP for longer-term solutions will begin soon. Meeting with ASA Technology Council early fall to present the RFP plans for approval. We will also put a call out for volunteers to serve on this team in early fall.

# Questions?

Please contact Tim Anderson, System Director for Student Success Technologies([tim.anderson@minnstate.edu](mailto:tim.anderson@minnstate.edu)).